



Republic of the Philippines
 Department of Finance
INSURANCE COMMISSION
 1071 United Nations Avenue
 Manila



Advisory No.:	MSS 2024- 016
Classification:	Management Support Services Advisory
Date:	25 March 2024

INSURANCE COMMISSION ADVISORY

TO : ALL REGULATED ENTITIES, CONCERNED AGENCIES, AND IC PERSONNEL

SUBJECT : SCHEDULED MAINTENANCE FOR IC FRONT-FACING SYSTEMS AND APPLICATIONS DURING HOLY WEEK 2024

The Insurance Commission (IC) - Information Systems Division will conduct a scheduled maintenance of all IC public-facing systems, except the IC Website from **Wednesday, 27 March 2024 to Monday, 01 April 2024**.

Beginning **9:00PM, Wednesday, 27 March 2024, until 5:00AM, Monday, 01 April 2024**, all IC system applications such as ICare, IC eCTPL API, IC-eACS, IC-ACE, IC-ELS, and All Uploading Systems shall be made temporarily unavailable.

The systems will be restored at **6:00AM, Monday, 01 April 2024** for regular business operations.

Thank you.


JASON M. AMPOQUIO
 Division Manager
 Information Systems